



Dear Parent

### **Improving School Communications with ParentMail**

Communicating with parents is an important part of what we do, making sure you get the correct information about activities, events and things that really matter is something we care about.

From 18<sup>th</sup> September 2017 we will be using ParentMail for all our communication with you. Our aim is to not have any paper going home to you, everything will be done as far as possible via ParentMail. It is a service used by over 6,000 schools, nurseries and children's clubs to communicate to parents. ParentMail will be beneficial to you because:

- There is a free mobile app on Android and iOS to pick up preschool messages instantly.
- Pay for preschool trips/items in just a few taps.
- All Preschool messages will be sent securely
- No need to search through a busy email inbox for important messages
- Every message sent arrives as an instant alert on your mobile
- Complete forms, give consent/permissions and give feedback on surveys.
- Keep on top of preschool events.
- And much, much more!

Registering with ParentMail is very easy! Over the next few days you will be sent either an email and/or text message from ParentMail, when you receive this please just follow the instructions in the message. Please let us know if you don't receive this message. It could be that we don't have your correct email address. If you think you have changed your email address and not told us, please let us know as soon as possible so we can send out the message to the correct address.

Please be assured that ParentMail is registered with the Information Commissioner and guarantees that all information you provide will be kept private and will not be passed on to any other organisation.

Once registered, if you have an Android or Apple smartphone, we highly recommend you download the **Kingfisher Pre-school App** for the best user experience. To download the App for free from either the [Apple APP store](#) or the [Google Play Store](#) simply search **Kingfisher Pre-school**

If you need any additional information or assistance, please visit the help site: <https://www.parentmail.co.uk/help/parenthelp/> or if you have not received any contact from ParentMail within 7 days please contact us as soon as possible.

Kind Regards,  
Gemma Peck  
Kingfisher Preschool Manager