

Uncollected Child Policy

Policy statement

In the event that a child is not collected from Kingfisher Preschool by an authorised adult at the end of a session/day, we put into practice agreed procedures. These ensure the child is cared for safely by experienced and qualified practitioners who are known to the child. The child will receive a high standard of care in order to cause as little distress as possible.

We inform parents/carers of our procedures so that, if they are unavoidably delayed, they will be reassured that their children will be properly cared for.

Procedures

- Parents of children starting at the setting are asked to provide the following specific information, which is recorded on our Registration Form:
 - home address and telephone number - if the parents do not have a telephone, an alternative number must be given, perhaps a neighbour or close relative
 - place of work, address and telephone number (if applicable)
 - mobile telephone number (if applicable)
 - names, addresses, telephone numbers and signatures of adults who are authorised by the parents to collect their child from Kingfisher Preschool, for example a childminder or grandparent
 - who has parental responsibility for the child
 - information about any person who does not have legal access to the child
 - on occasions when parents are aware that they will not be at home or in their usual place of work, they inform us verbally and in writing of how they can be contacted
- On occasions when parents, or the persons normally authorised to collect the child, are not able to collect the child, they provide us with written details of the name, address and telephone number of the person who will be collecting their child. We agree with parents how to verify the identity of the person who is to collect their child through the use of a password that is given to us on the child's registration form.
- Parents are informed that if they are not able to collect the child as planned, they must inform us so that we can begin to take back-up measures. We provide parents with our contact telephone number.

- We inform parents that we apply our child protection procedures in the event that their children are not collected by an authorised adult within one hour after the setting has closed and the staff can no longer supervise the child on our premises.
- If a child is not collected after 15 minutes at the end of the session/day, we follow the procedures below:
 - The child's file is checked for any information about changes to the normal collection routines.
 - If no information is available, parents/carers are contacted at home or at work.
 - If this is unsuccessful, the adults who are authorised by the parents to collect their child from the setting - and whose telephone numbers are recorded on the Registration Form - are contacted.
 - All reasonable attempts are made to contact the parents or nominated carers.
 - The child does not leave the premises with anyone other than those named on the Registration Form or in their file.
 - No members of staff are to take a child home with them or accompany a child to their home.
 - If no-one collects the child after the setting has closed and there is no-one who can be contacted to collect the child, we apply the procedures for uncollected children.
 - We will contact MASH (multi agency safeguarding hub) on **01403 229900**.
 - For out of hours emergencies use **033 022 26664**.
 - The child stays at Kingfisher Preschool in the care of two staff, one being the designated child protection officer, and another member of staff, until the child is safely collected either by the parents or by a social care worker.
 - Social care will aim to find the parent or relative. If they are unable to do so, the child will become looked after by the local authority.
 - Under no circumstances will staff go to look for the parent, nor do they take the child home with them.
 - A full written report of the incident is recorded in the child's file.
- Depending on circumstances, we reserve the right to charge parents for the additional hours worked by our staff.
- Ofsted may be informed: **0300 123 1231**

Date: 9th October 2016

Signed:

Kingfisher Preschool Manager

Review Date: October 2017

Staff Signatures:

I confirm that I have fully read and understand this policy. I will adhere to and follow the directives laid out in this policy.

PRINTED NAME	POSITION	SETTING	SIGNATURE	DATE